Research & Publications

Book

1. **Soft Skills for Managers,** Biztantra Publications, New Delhi, 2011- 14: 1-215

Case Studies

- 1. **'Orient Marketing Communication & Services Ltd'**, to cover *Principles of Business Writing* for MBA (2009-11), IBS Hyderabad. Appears on www.icmrindia.org/HR
- 2. **'Alfaalil Pvt Ltd, Ahalan Wa Sahlan'**, to cover *Cross Cultural Communication* for MBA (2009-13), IBS Hyderabad.
- 3. **'Panacea Crisis Management Consultants'**, to cover *Crisis Communication* for MBA (2009-13) and Executive MBA (2009-10).
- 4. **Workplace Attitude: A Silent Disaster**, (coauthored), to cover Soft Skills for MBA (2009-13), IBS Hyderabad.

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- Technology and the English Language Classroom', FORUM, ELC, SQU, Oman, March-April
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- 'Crisis Communication', in International Journal of Global Management, Bhopal, Vol 1, August'10, Pp: 93-100
- 3. 'Emotional Intelligence Management @ Workplace', in BJIMR, Hyderabad, Vol.1, No.4, July-Sept'09
- 4. 'Creating Conversations with Customers Through Outdoor Advertising', in Advertising Express, IUP, Nov'09
- 5. 'Cross Cultural Communication', The ICFAI Journal of Soft Skills, IUP, Hyderabad, June 2009
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- 11. 'Multimedia Project-based Learning in English' (with Prof Damodar) KJES, Kakatiya University, India, 23 (2003):123–130.